

## Particulars

### About Your Organisation

#### 1.1 Name of your organization

Croda International PLC

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#### 1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
  - Palm Oil Processors and/or Traders
  - Consumer Goods Manufacturers
  - Retailers
  - Banks and Investors
  - Social or Development Organisations (Non Governmental Organisations)
  - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
  - Affiliate Members
  - Supply Chain Associate
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#### 1.3 Membership number

2-0024-06-000-00

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#### 1.4 Membership category

Ordinary

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#### 1.5 Membership sector

Palm Oil Processors and/or Traders

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**Palm Oil Processors and Traders****Operational Profile****1.1 Please state your main activity(ies) within the supply chain**

- Refiner of CPO and CPKO
- Post-refinery processor
- Trader with physical possession
- Trader without physical possession
- Kernel Crusher
- Food and non-food ingredients producer
- Power, energy and bio-fuel
- Animal feed producer
- Producer of oleochemicals
- Distributor and wholesaler
- Other

**Palm Oil and Certified Sustainable Palm Oil Use****2.1 Please include details of all operations using palm oil majority owned and/or managed by the member and/or related entities****2.1.1 In the markets where you operate, in which do you supply goods containing palm oil and oil palm products?**

- Applies Globally
- United Kingdom

**2.1.2 Do you have a system for calculating how much palm oil and oil palm products you handle?**

Yes

**2.1.3 In which markets where you operate, do you calculate how much palm oil and oil palm products you handle?**

- Applies Globally
- United Kingdom

**2.2 Volumes of palm oil and oil palm products****2.2.1 Total volume of crude and refined Palm Oil handled/traded/processed in the year**

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**2.2.2 Total volume of crude and refined palm kernel oil handled/traded/processed in the year**

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**2.2.3 Total volume of Palm Kernel Expeller handled/traded/processed in the year**

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**2.2.4 Total volume of other palm-based derivatives and fractions handled/traded/processed in the year**

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**2.2.5 Total volume of all palm oil and oil palm products handled/traded/processed in the year**

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**2.3 Volumes of palm oil and oil palm products certified****2.3.1 Volume handled/traded/processed in the year that is RSPO-certified (Tonnes):**

Description	Crude and Refined Palm Oil	Crude and Refined PKO	PKE	Other Palm-based Derivatives and Fractions
2.3.1.1 Book & Claim				
2.3.1.2 Mass Balance				
2.3.1.3 Segregated				
2.3.1.4 Identity Preserved				
2.3.1.5 Total volume	-	-	-	-

**2.3.2 How much certified products have you sold to other RSPO certified companies ? (tonnes)**

Description	Crude and Refined Palm Oil	Crude and Refined PKO	PKE	Other Palm-based Derivatives and Fractions
2.3.1 Book & Claim	-	-	-	-
2.3.2 Mass Balance	-	-	-	-
2.3.3 Segregated	-	-	-	-
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	-	-	-	-

**2.4 Total annual crude, refined palm kernel oil and derivatives production (only if applicable)**

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**2.5 What is the percentage of certified sustainable palm oil in the total palm oil your company sells in:****2.5.1 Africa**

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**2.5.2 Australasia**

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**2.5.3 Europe**

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**2.5.4 North America**

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**2.5.5 South America**

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**2.5.6 Middle East**

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**2.5.7 China**

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**2.5.8 India**

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**2.5.9 Indonesia**

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**2.5.10 Malaysia**

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**2.5.11 Asia**

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**Time-Bound Plan****3.1 Year of first supply chain certification (planned or achieved)**

2012

**3.2 Year expected to/or started to handle/trade/process any RSPO-certified palm oil and oil palm products**

2012

**3.3 Year expected to achieve 100% RSPO certification of all supply chains**

2017

**3.4 Year expected to only handle/trade/process 100% RSPO-certified palm oil and oil palm products**

2017

**3.5 Which countries that your organization operates in do the above own-brand commitments cover?**

Argentina, Australia, Austria, Belgium, Brazil, Cameroon, Canada, Chile, China, Colombia, Congo, Congo, the Democratic Republic of the, Costa Rica, Cote d'Ivoire, Croatia (Hrvatska), Cuba, Cyprus, Czech Republic, Denmark, Ecuador, Egypt, El Salvador, Estonia, France, France Metropolitan, Georgia, Germany, Ghana, Gibraltar, Greece, Greenland, Guatemala, Guyana, Hong Kong, Hungary, Iceland, India, Indonesia, Iran (Islamic Republic of), Ireland, Israel, Italy, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Republic of, Kuwait, Latvia, Lebanon, Liechtenstein, Lithuania, Luxembourg, Malaysia, Malta, Mexico, Monaco, Morocco, Mozambique, Myanmar, Netherlands, New Zealand, Nigeria, Norway, Pakistan, Panama, Paraguay, Peru, Philippines, Poland, Portugal, Puerto Rico, Qatar, Romania, Russian Federation, Saudi Arabia, Senegal, Serbia, Singapore, Slovakia (Slovak Republic), Slovenia, South Africa, Spain, Sri Lanka, Sweden, Switzerland, Taiwan, Thailand, Tunisia, Turkey, Uganda, Ukraine, United Arab Emirates, United Kingdom, United States, United States Minor Outlying Islands, Uruguay, Venezuela, Vietnam

**3.6 How do you proactively promote RSPO and RSPO certified sustainable palm oil and oil palm products to your customers?**

We have RSPO Supply Chain Certified plants in all regions in which we operate: Europe, Asia, North America and Latin America together with global distribution of our products.

This reflects our corporate target to support the physical supply chains for CSPO derivatives as a global issue. The 12 plants for which we have RSPO SCC handle >99% of our total PO/PKO derivatives volume.

During the reporting period we have systematically continued implementation of our program to convert our finished ingredients based on PO/PKO derivatives to Mass Balance and segregated and changed our trademark nomenclature and SAP codes to reflect this.

**Trademark Use****4.1 Do you use or plan to use the RSPO trademark on your own brand products?**

No

**Please explain why:**

As an intermediary supplier of ingredients for H&PC and other industries we promote the RSPO trademark in our marketing literature & on packaging but this is one step removed from the consumer goods industry.

**Actions for Next Reporting Period**

**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Sustainable palm oil and its derivatives has been a material issue in our Sustainability Programme since 2011. We report progress against public targets in our annual Sustainability Report and GRI Report and currently have 4 public targets aligned to this issue. We are active members of the RSPO and regularly engage with our customers and suppliers through seminars, meetings and marketing materials to promote the sourcing and use of CSPO. We continue to work closely with our major consumer goods customers leading the market transformation in adopting physically certified CSPO ingredients. We have presented on CSPO at industry meetings in Europe, North America, Asia and Latin America to our customers and supermarket retailers. We continue to fully support the RSPO by publishing articles together with media interviews and taking part in a panel debates across a wide spectrum of industry. We are continuously converting products in our portfolio to use CSPO in manufacture. 12 manufacturing sites RSPO Supply Chain Certified (SCC) to handle Sustainable Palm based raw materials to provide our customers with certified products • 440 product codes available that support Certified Sustainable Palm Oil (CSPO) • Over 3500 customer product combinations of CSPO derivatives, covering all geographical regions and all nine industry sectors • 63% increase in CSPO sales volumes compared to 2015.

**Reasons for Non-Disclosure of Information****6.1 If you have not disclosed any of the above information please indicate the reasons why**

confidential

**Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints  
Uploaded file: [P-Policies-to-PNC-waterland.pdf](#)
- Land Use Rights  
Uploaded file: [P-Policies-to-PNC-landuseright.pdf](#)
- Ethical conduct and human rights  
Uploaded file: [P-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights  
Uploaded file: [P-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement  
Uploaded file: [P-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

**7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**

We constantly promote RSPO physically certified ingredients via Mass Balance and Segregated across all the industry sectors we serve from the 12 Croda RSPO Supply Chain Certified (SCC) plants and ca 40 distribution warehouses globally. All literature and engagement is in local language, there are no language barriers to the issues.

**GHG Emissions****8.1 Are you currently assessing the GHG emissions from your operations?**

Yes

Report file: [P-GHG-Emissions-Report.pdf](#)

**8.2 Do you publicly report the GHG emissions of your operations?**

Yes

Report file: [P-GHG-Public-Report.pdf](#)

**Support for Smallholders**

**9.1 Are you currently supporting any independent smallholder groups?**

No

**Do you have any future plans to support independent smallholders?**

Yes

**When do you plan to start your support for independent smallholders?**

2017

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## Challenges

### **1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?**

For the wide range of complex ingredients we manufacture which are derivatives of derivatives, Mass Balance is currently the only feasible way to physically support CSPO. Not all suppliers have RSPO SCC but the number is increasing with greater awareness throughout the supply chain. We have a vigorous program for the promotion of CSPO derivatives and the uptake has been very significant during the reporting period. We promote the issues, our targets and activities to all of our key stakeholders, including our suppliers, customers, investors, local community and employees through our annual Sustainability Report and summary, our Annual Report & Accounts, our online GRI, our CDP Forest return and by completing the ACOP.

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### **2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)**

We consistently support the RSPO in all our engagement with customers, press, industry meetings, NGOs, social media and across all industries. While not without criticism, the RSPO continually strives to improve the sustainability of palm supply chains and has created the tools to do this. over the last 4 years Croda has lead the transformation in the complex derivative supply chain particularly in Home & Personal Care.

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### **3 Other information on palm oil (sustainability reports, policies, other public information)**

- No files were uploaded

**Link:** <http://www.croda.com/en-gb/sustainability/material-areas/product-stewardship/palm-oil/palm-oil-statement>

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